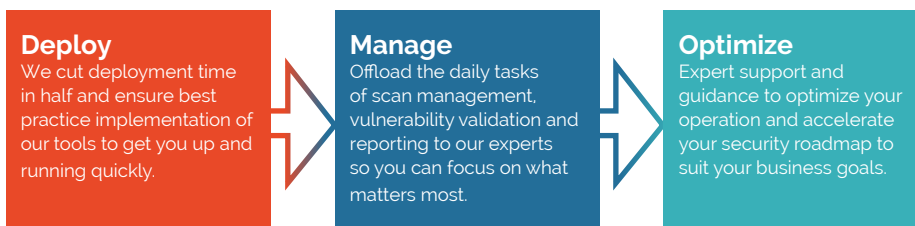# Fully Managed Security

Maximize your security investment with fast deployment and proactive protection.

Your organization is under attack and you need proactive security services that span your network, endpoints, applications and clouds. We extend your security operations to bridge the people, processes and technology required for 24/7 monitoring and analysis.

No matter what your needs are, we take a journey-based approach to augment your security assessment program from simple deployment to complex configurations and continuous improvement.

Deploy
We cut deployment time in half and ensure best practice implementation of our tools to get you up and running quickly.

Manage
Offload the daily tasks of scan management, vulnerability validation and reporting to our experts so you can focus on what matters most.

Optimize
Expert support and guidance to optimize your operation and accelerate your security roadmap to suit your business goals.

Tailored solutions:

Managed vulnerability management
Comprehensive monitoring of your networks for compliance and proactively protecting your business against internal and external threats with risk based threat intelligence.

Managed application security
Offload your application security from scan management to vulnerability validation onto our experts to minimize workload and maximize productivity.

Managed cloud security
Complete cloud assessment to identify cloud data and assets for misconfigurations and protect your hybrid and multi-cloud workload on AWS, Azure, Google and Docker.

Managed wireless security
Managed detection and monitoring of every wireless and Bluetooth connected device in and around your business to mitigate the risk of rogue access points and unauthorized access.

Managed Services allow you to continuously identify and reduce your attack surface without the overheads. With constant support of vulnerability management experts, you can focus on core business improvements.

Why outsource:

Expanding attack surface
Keeping track of your digital footprint can be a time consuming task and finding hidden vulnerabilities can soak up resources. We provide comprehensive security monitoring to uncover gaps in your security defense before it's too late.

Security skills shortage
Hiring and training an effective security team takes time and effort. Get instant access to highly skilled security and product experts to reduce cost and increase efficiency.

Quicker time to maturity
Cybercriminals don't wait. We have the right talent and resource to get you deployed quickly and help you achieve a higher level of security maturity in a matter of months rather than years.

Go to **outpost24.com** to find out more

Managed Security Lifecycle

New vulnerabilities in your IT ecosystem arise everyday, and not all of them are made equal. Our complete managed security service provides continuous expert guidance on Identification, Assessment, Prioritization, Reporting, Remediation and Validation to dramatically reduce your attack surface and protect your business from exploitable vulnerabilities.

Identify
This comprehensive identification phase ensures we are fully integrated within your organization to deliver results from day one with our in depth discovery and 360 reviews, providing recommendations on other areas that need to be covered by security assessment for complete coverage.

Validate
We perform verification scanning and assessments to validate remediation and maximize results to fit the evolving attack surface. We consult with you to adapt and review vulnerability management program performance to support your long term security maturity goal.

Assess
Our team will work with your key stakeholders to set up defined scopes for authenticated scanning implementation. Defining suitable assessment schedules that work for your organization ensuring the right information gets escalated and reported to the right people at the right time.

Remediate
We provide actionable analysis and real-time results to direct your remediation activities, saving you valuable time and resource locating and fixing the biggest risks that's aligned with your remediation strategy and process.

Prioritize
We leverage threat intelligence to prioritize critical and high value assets for immediate remediation and mitigation ensuring the most efficient use of staff time and resources.

Report
We provide interactive PowerBI reporting as well as targeted vulnerability reports with pre-defined criteria to fit your KPI's and SLA's. Our team will review performance metrics and provide vital information on current vulnerability trends for operating systems, web browsers and third-party applications.

Supported Products

The Managed Services team provide different levels of service (Knowledge, Insight and Expert) across the full suite of solutions and products offered by Outpost24.

Network Security (Netsec)
- HIAB
- Outscan
- Farsight*
- Outscan PCI**
- Compliance scanning (CIS Benchmark)**

Application Security (Appsec)
- Appsec Scale External
- Appsec Scale Internal

*Farsight not available with Knowledge level
**Automated reporting only

What Our Customers Say

Increase security maturity and maintain compliance for the insurance group

P&V Group is a Belgium based cooperative, providing insurance solutions to individuals, businesses, and the public via a network of insurance agents.

As the business grew they encountered the same problems many organizations face – security resource and skills shortages. Overwhelmed with the threat of a breach, compliance and a growing attack surface, they needed a better understanding of their business risks vs vulnerabilities and more manpower to handle the day to day work of vulnerability management.

The introduction of a fully managed vulnerability management program from Outpost24 ensured effective detection and management of vulnerabilities. With discovery scans and continuous assessment, it ensures any issues and security deviations identified are communicated to IT and dealt with quickly in line with their security KPI's and policies.

The P&V Group is a great example of an organization taking the shift in focus from reactive to proactive security measures. Utilizing a fully outsourced managed security service from Outpost24 to secure their diverse infrastructure and critical assets against the growing attack surface 24/7 and allowing them more time to focus on what matters most.

> "By investing in a managed vulnerability management service from Outpost24 we've achieved greater visibility on external threats through the daily vulnerability checks on our external networks. Outpost24 is invaluable to our business, providing the biggest source of information in relation to the dangerous outside world."

Carlo Werbrouck
Chief Information Security Officer

Service Levels

Expert Deployment* is required for all Managed Service levels. This will ensure seamless delivery and fast implementation to deliver quality Managed Services and results from day one.

Service	Knowledge	Insight	Expert
	A fully outsourced security program with vital security context to fit your budget.	Combining all products and services from our Knowledge solution, with threat intelligence (Farsight).	Complete security coverage and results from day one through advanced reporting and dashboards to meet your business goals.
Service Desk			
Service Desk SLA	Standard	Enterprise	Enterprise
Ticket Requests (scope change, ad hoc scan, schedule change)	5 per month	20 per month	Unlimited
Technology			
Operation & Maintenance	✓	✓	✓
Upgrades & Updates	✓	✓	✓
Scanning & Configuration			
Scope Changes	✓	✓	✓
Schedule / Policy Changes	✓	✓	✓
Ad-hoc or Verifications Scans	✓	✓	✓
Configuration Changes	✓	✓	✓
Risk Acceptance	✓	✓	✓
User Requests	✓	✓	✓
Compliance Scanning	✓	✓	✓
False Positive Removal (requires authenticated scanning)	✓	✓	✓
Reporting			
Event Notifications	✓	✓	✓
Automated Standard Reports	✓	✓	✓
Ad-hoc Standard Reports	✓	✓	✓
Advanced Management Dashboards	1 Quarterly	1 Quarterly	Up to 5 Quarterly
Technical Dashboards	1 Quarterly	1 Monthly	Up to 5 Monthly
Management Dashboards (full stack)	1 Annually	1 Quarterly	1 Quarterly
Customer Success Dashboard	1 Quarterly	1 Quarterly	1 Quarterly
Quarterly Advanced Management Report	–	✓	✓
Meetings			
Technical Meetings	1 Quarterly	Up to 1 Monthly	Up to 5 Monthly
Security Program Meetings	1 Annually	1 Quarterly	1 Monthly
Integrations - Out of the box for all supported integrations, cutomized integration to be scoped			
Analytics & Program Optimization			
Dedicated Security Program Manager		✓	✓
Security Program Assessment/ Development/Management		✓	✓
Dynamic Risk Analysis (Farsight)		✓	✓
Vulnerability Analysis	✓	✓	✓
Continuous Risk Monitoring (Farsight)		✓	✓

Sold separately